

AWARE Cheat

You will have to set up columns/tabs each time you login.

Event Monitor should remain up at ALL TIMES.

Columns: Address, Call Back Number, COS, ESN, Occurred, Owner, Updated.

Searches: ALWAYS USE CITY or ZIP, TX

Exits-

Exit # & Road Name, Zip or City

Exit #, Zip or City

Addresses-

Location, Zip or City

Cross Streets-

Street and Street, Zip or City

Street & Street, Zip or City

Street @ Street, Zip or City

Common Place-

Name of location, Zip or City

If zoomed into the map and you search a common place name it will go to the closest location with that name that your map was zoomed into.

XY Coordinates-

Separate XY coordinates by a ,

You must include the negative

29.77270, -95.37131

Jurisdiction:

Click next to a 9-1-1 call, not on a 9-1-1 call plot.

Hovering over a 9-1-1 call will provide an address.

MORE ON BACK

9-1-1 Call plots are **green**. Clicking on the Icon will provide call details.

Rapid SOS call plots are **red**. Clicking on the icon will provide minimal details. Enhanced Data Icon should still be utilized.

- You have to use YOUR sign in.
- If you forget password, you **HAVE TO** use the forgot password option, the NOC cannot reset the account. Reset email is only good for 10 minutes.
- If you see discrepancies submit to the NOC@911.org.
- Text to 9-1-1 will still require manual entry of XY coordinates.
- Training is done online through the training portal. Ghc911training.org
 - Click “My Account”. Click Courses. Click Active. Click Title of the course. When you complete the course click the Exit Course button on the top right.
 - If you have any questions, are missing the course, or need further assistance please email training@911.org
- Google street view does work. If you click on a RapidSOS/9-1-1 call plot under the location section there is a world icon with a link. This is Google Street View. If the window populates and shows a blank screen it was unable to pull a location.