

## HB 669 Panic Button Questions

Questions to consider when meeting with School Districts in reference to HB 669.

1. Does the solution make a direct 9-1-1 call?
  - a. If not, does it send an alert or notification to onsite school personnel?
    - i. If it does; How is 9-1-1 then notified? Consider the time that this additional step will require from onset of initial incident.
  - b. Does it make a 10-digit call to a 9-1-1 Primary Answering Point (PSAP)?
    - i. How is this call identified to the operator who picks up the 10-digit call?
2. Does the solution initiate 2-way communication via text chat with 9-1-1?
  - i. This feature is vital in situations where a caller cannot speak or is in danger of being overheard. Additionally, it provides an alternative communication method for individuals with hearing or speech impairments. In doing so it ensures that all members of the school community can access emergency services.
  - b. If The solution does offer this feature; Does it have the capability to send pictures or videos to the 9-1-1 center?
3. Does the solution offer an override feature where the 9-1-1 center can initiate a panic button for the school.
  - i. This could be vital when a call is placed by a reporting party into 9-1-1 before the school is aware of the incident.
4. Can the solution provide robust facility profiles of the campus. This would include, but not limited to, floor plans and emergency contacts.
  - a. If yes does the solution offer a review/approval process that the 9-1-1 center can be involved in?
    - i. To maximize the effectiveness of a panic button solution this profile should include detailed floor plans, emergency contact information, and any other pertinent data that could assist first responders in an emergency. The 9-1-1 dispatch center should have access to this information and a review/approval process in place to ensure that the facility profile remains accurate and up to date.
    - ii. Also if yes, how are these profiles made available to the center in the time of an incident.
5. Does the solution offer First Responder access?
  - a. If so, what information can the First Responders view.

**It is imperative to include GHC in any discussions that include interfacing with the 9-1-1 network. Be sure to send all floor plans and mapping/GIS data to GHC. This will ensure TC's have the most up to date data.**