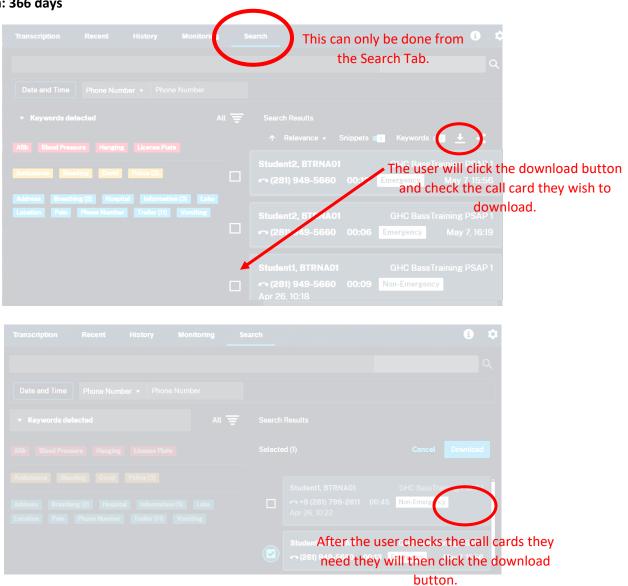
Grabbing a Recording from Smart Transcription

The user will have to have supervisory rights.

Search for the call needed.

Retention: 366 days



Reminders. You can search for calls by date and time, phone number, agent name, console name, keywords, and call duration etc. After you input your search criteria you have to click the search (magnifying glass) icon.